

Kripanidhi Retreat Rajgir

www.kripanidhirajgir.com

Rules and Regulations

The following are the terms and conditions of the agreement under which rooms are permitted to be used by the Guests:

1. **Tariff:** Your room rate on the tariff card given to you by the reception or as mentioned on your registration card signed by you on arrival, is for the room only or as per plan and is exclusive of any government taxes as applicable.
2. **Settlement of bills:** Bills must be settled on presentation. Personal cheques are not accepted.
3. **Company's lien on visitor's luggage and belonging:** In case of default in payment by a guest, the management shall be entitled to a lien on the luggage and belongings and to detain the same and to sell or auction such property at any time after the day of departure without reference to the party and appropriate the net sale proceeds towards amount due from the guest.
4. **Valuables:** The Retreat will not be responsible for any valuables left by the guest in the room or accept any liability for the loss incurred during the stay.
5. **Visitor's belongings:** Visitors are particularly requested to lock the door of their room when going to bed. The management will not, in any way whatsoever be responsible for the loss of residents goods or any other property or for the damage thereof, whether due to neglect of employees or agents of the Retreat or any other cause whatsoever including theft or pilferage.
6. **Hazardous goods:** Guests shall ensure that no cinema films, raw or exposed, or any other article/s of a combustible or hazardous nature are brought or kept in the Retreat and shall compensate and indemnify the Retreat for damage or loss caused to any person or property in the Retreat by guest.
7. **Damage to property:** Guests will be held responsible for any loss or damage to the Retreat property caused by them, friends or by any person for whom they are responsible.
8. **Management's rights:** The management reserves for itself the absolute right of admission to any person into the hotel premises, and to request any guest to vacate his or her room at any moment without prior notice, and without assigning any reason whatsoever. The guest shall be bound to vacate when requested to do so. In case of default the management will be entitled to remove the luggage and belongings from the room occupied by the guest and lock the room.
9. **Relation between company and guests:** Nothing herein- above shall constitute or be deemed to constitute, any tenancy, sub tenancy or any right to tenancy or any right or interest, in the hotel premises or any part or portion thereof in favour of any guest, resident or visitor and the company shall always be deemed to be in full and absolute possession and control of the hotel premises.
10. **Government rules and regulations:** Guests are requested to observe the government rules and regulations in force from time to time in respect of registration, alcoholic beverages, fire arms etc.
11. **Use of Retreat facilities:** Guest shall read and adhere to the instructions of the management in regard to the use of any of the Retreat facilities and to use such facilities only in the manner stipulated and none other.

Guest shall visit/use facilities provided by independent agents on the Retreat premises such as shops, car rentals etc, entirely at his or her own risk.

12. **Guests health:** Guest shall not engage in any activities organized by the Retreat such as tourist excursions that require physical exertion where the guest has been advised against the same by a doctor and shall hold the Retreat free of any liability in the event that the Guest undertakes such exertion contrary to medical advice received.
13. **Food and Beverage:** Guests are requested to use only Retreat facilities for any food and beverage requirements. Supply from any external source will not be permitted.
14. **Safety and security:** For the safety and security of guests, various products and systems are in place. In case of emergency kindly follow instructions. If required, a guestroom may also be opened for a safety/security check.
15. **Laundry:** Kindly follow instructions on the laundry sheet before use. In the event of any loss or damage to a garment in the laundry, the liability of the Retreat shall be limited to a sum not exceeding five times the washing charges of the garment.
16. **Room key:** It is important to keep the room key safely. Room keys have to be deposited at the Reception at the time of check out. In case of loss of room keys, a fine of Rs. 2000 is payable by the guest.
17. **Pets:** As a policy, pets are not allowed in the hotel.
18. **Fire arms:** Guests are advised not to carry any fire arms or weapons of any sort inside the hotel premises.
19. **Guest's visitors:** For security reasons unregistered visitors are not allowed in the guest room after 9 pm. Beyond this time, outside guests/visitors may be met in lobby.
20. **Amendment of rules:** The management reserves the right to add, to alter or amend any of the above terms, conditions and rules, without any prior intimation or notice.